

Corrigendum 1 Dated: 04/11/2019

To

REQUEST FOR PROPOSAL FOR PROCUREMENT OF DEVSECOPS AUTOMATION PLATFORM

Ref: SBI/GITC/Enterprise And Technology Architecture/2019/2020/654 dated: 16/10/2019

Head
Enterprise & Technology Architecture Dept.

2nd Floor, Kapas Bhavan
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Navi Mumbai 400 614



Sr. No.	Particular	Original	Revised
1	SCHEDULE OF EVENTS (Page #2)	Last date and time for Bid submission – Upto 3:30 PM (time) on 11.11.2019 (date)	Last date and time for Bid submission – Upto 3:30 PM (time) on 22.11.2019 (date)
2	SCHEDULE OF EVENTS (Page #2)	Date and Time of opening of Technical Bids – Upto 4:00 PM (time) on 11.11.2019 (date)	Date and Time of opening of Technical Bids – Upto 4:00 PM (time) on 22.11.2019 (date)
3	Appendix-B BIDDER'S ELIGIBILITY CRITERIA (Page #39)	Bidder should have experience of minimum 4 years in providing similar Software Platform/ Solution/ services.	Bidder should have experience of minimum 2 years in providing similar Software Platform/ Solution/ services.
4	Appendix-B BIDDER'S ELIGIBILITY CRITERIA (Page #39)	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects in India. • Start and End Date of the Project to be mentioned. • At least 3 client references are required and out of these one should be of BFSI industry	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects globally . • Start and End Date of the Project to be mentioned. • At least 3 client references are required and out of these one should be of BFSI industry
5	Appendix-J PENALTIES & SLA TERMS (Page #65)	Please note: 1. Penalties as mentioned in Table-2 are capped at 10% of the total cost of ownership (TCO) in respect of the penalties mentioned in Appendix-J "Penalties & SLA Terms".	Please note: 1. Penalties as mentioned in Table 1 and Table-2 are capped at 10% separately of the total cost of ownership (TCO) in respect of the penalties mentioned in Appendix-J "Penalties & SLA Terms".
6	Appendix-J PENALTIES & SLA TERMS (Page #65)	8. During the term of the contract, the BIDDER shall ensure that the product(s) is in perfect working order and condition and for this	8. During the term of the contract, the BIDDER shall ensure that the product(s) is in perfect working order and condition and for this



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No.		purpose will provide the	purpose will provide the
		following repairs and	following repairs and
		maintenance services:	maintenance services:
		a) Free maintenance	a) Clause deleted.
		services during the	b) The maximum response
		period of warranty.	time for a maintenance
		Professionally	complaint from the site
			of installation (i.e. time
		qualified personnel who have expertise in	required for Bidder's
		_	maintenance engineers
		the system software	<u> </u>
		supplied by the bidder	1 11 1
		will provide these services.	
			request call/ fax/ e-mail is made or letter is
		b) The maximum response time for a maintenance	
			written) shall not
		complaint from the site	exceed SLA defined in
		of installation (i.e. time	this RFP.
		required for Bidder's	c) The BIDDER shall
		maintenance engineers	ensure that faults and
		to report to the	failures intimated by
		installations after a	Bank as above are set
		request call/ fax/ e-mail	right within SLA
		is made or letter is	defined in this RFP, of
		written) shall not	being informed of the
		exceed SLA defined in	same.
		this RFP.	d) The BIDDER shall
		c) The BIDDER shall	ensure that the full
		ensure that faults and	configuration of the
		failures intimated by	product(s) is available
		Bank as above are set	to the BANK in proper
		right within SLA	working condition with
		defined in this RFP, of	the SLA defined in this
		being informed of the	RFP.
		same.	e) Preventive
		d) The BIDDER shall	maintenance: the
		ensure that the full	BIDDER shall arrange
		configuration of the	to conduct Preventive
		product(s) is available	Maintenance (including
		to the BANK in proper	but not limited to
		working condition with	inspection, testing, and



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Sr. No.	Particular	the SLA defined in this RFP. e) Preventive maintenance: the BIDDER shall arrange to conduct Preventive Maintenance (including but not limited to inspection, testing, and satisfactory execution of all diagnostics of the product) by OEM once within the first 15 days of every 6 (six) months during the currency of this agreement on a day and time to be mutually agreed upon Notwithstanding the foregoing the BIDDER recognizes Bank's operational needs and agrees that Bank shall have the right to require the BIDDER to adjourn preventive maintenance from any scheduled time to a date and time	satisfactory execution of all diagnostics of the product) by OEM once within the first 15 days of every 6 (six) months during the currency of this agreement on a day and time to be mutually agreed upon. Notwithstanding the foregoing the BIDDER recognizes Bank's operational needs and agrees that Bank shall have the right to require the BIDDER to adjourn preventive maintenance from any scheduled time to a date and time not later than 15 working days thereafter. f) All engineering changes generally adopted hereafter by the BIDDER for product(s) similar to that covered
		agrees that Bank shall have the right to require the BIDDER to adjourn preventive maintenance from any scheduled time to a date and time not later than 15 working days	f) All engineering changes generally adopted hereafter by the BIDDER for product(s) similar to that covered by this AGREEMENT, shall be made to the product(s) at no cost to
		thereafter. f) All engineering changes generally adopted hereafter by the BIDDER for product(s) similar to that covered by this AGREEMENT shall be made to the product(s) at no cost to the Bank.	engineers totally familiar with the product(s) shall perform all maintenance service described herein.



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110.		g) Qualified maintenance	
		engineers totally	
		familiar with the	
		product(s) shall	
		perform all	
		maintenance service	
		described herein.	
7	43.TERMINATION	vi. In the event of failure of the	vi. In the event of failure of the
	FOR DEFAULT:	Service Provider to render	Service Provider to render
	(Dogo #20)	the Services or in the event	the Services or in the event
	(Page #30)	of termination of Agreement	of termination of
		or expiry of term or	Agreement or expiry of
		otherwise, without prejudice	term or otherwise, without
		to any other right, the Bank	prejudice to any other right,
		at its sole discretion may	the Bank at its sole
		make alternate arrangement	discretion may make
		for getting the Services	alternate arrangement for
		contracted with another	getting the Services
		vendor. In such case, the	contracted with another
		Bank shall give prior notice	vendor. In such case, the
		to the existing Service	Bank shall give prior notice
		Provider. The existing	to the existing Service
		Service Provider shall	Provider. The existing
		continue to provide services	Service Provider shall
		as per the terms of the	continue to provide services
		Agreement until a 'New	as per the terms of the
		Service Provider'	Agreement until a 'New
		completely takes over the	Service Provider'
		work. During the transition	completely takes over the
		phase, the existing Service	work. During the transition
		Provider shall render all	phase, the existing Service
		reasonable assistance to the	Provider shall render all
		new Service Provider within	reasonable assistance to the
		such period prescribed by	new Service Provider
		the Bank, at no extra cost to	within such period
		the Bank, for ensuring	prescribed by the Bank, at
		smooth switch over and	no extra cost to the Bank,
		continuity of services,	for ensuring smooth switch
		provided where transition	over and continuity of
		services are required by the	services, provided where



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		Bank or New Service	transition services are
		Provider beyond the term of	required by the Bank or
		this Agreement, reasons for	New Service Provider
		which are not attributable to	beyond the term of this
		Service Provider, payment	Agreement, reasons for
		shall be made to Service	which are not attributable to
		Provider for such additional	Service Provider, payment
		period on the same rates and	shall be made to Service
		payment terms as specified	Provider for such additional
		in this Agreement. If	period on the same rates and
		existing Service Provider is	payment terms as specified
		breach of this obligation,	in this Agreement. If
		they shall be liable for	existing Service Provider is
		paying a penalty of 10% of	breach of this obligation,
		the total Project Cost on	they shall be liable for
		demand to the Bank, which	paying a penalty of 15% of
		may be settled from the	the total Project Cost on
		payment of invoices or	demand to the Bank, which
		Bank Guarantee for the	may be settled from the
		contracted period or by	payment of invoices or
		invocation of Bank	Bank Guarantee for the
		Guarantee.	contracted period or by
			invocation of Bank
			Guarantee.