



Corrigendum 1
Dated: 04/11/2019

To

REQUEST FOR PROPOSAL
FOR PROCUREMENT OF DEVSECOPS AUTOMATION PLATFORM

Ref: SBI/GITC/Enterprise And Technology Architecture/2019/2020/654
dated: 16/10/2019

Head
Enterprise & Technology Architecture Dept.
2nd Floor, Kapas Bhavan
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Navi Mumbai 400 614

Sr. No.	Particular	Original	Revised
1	SCHEDULE OF EVENTS (Page #2)	Last date and time for Bid submission – Upto 3:30 PM (time) on 11.11.2019 (date)	Last date and time for Bid submission – Upto 3:30 PM (time) on 22.11.2019 (date)
2	SCHEDULE OF EVENTS (Page #2)	Date and Time of opening of Technical Bids – Upto 4:00 PM (time) on 11.11.2019 (date)	Date and Time of opening of Technical Bids – Upto 4:00 PM (time) on 22.11.2019 (date)
3	Appendix-B BIDDER'S ELIGIBILITY CRITERIA (Page #39)	Bidder should have experience of minimum 4 years in providing similar Software Platform/ Solution/ services.	Bidder should have experience of minimum 2 years in providing similar Software Platform/ Solution/ services.
4	Appendix-B BIDDER'S ELIGIBILITY CRITERIA (Page #39)	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects in India . <ul style="list-style-type: none"> Start and End Date of the Project to be mentioned. At least 3 client references are required and out of these one should be of BFSI industry 	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects globally . <ul style="list-style-type: none"> Start and End Date of the Project to be mentioned. At least 3 client references are required and out of these one should be of BFSI industry
5	Appendix-J PENALTIES & SLA TERMS (Page #65)	Please note: 1. Penalties as mentioned in Table-2 are capped at 10% of the total cost of ownership (TCO) in respect of the penalties mentioned in Appendix-J "Penalties & SLA Terms".	Please note: 1. Penalties as mentioned in Table 1 and Table-2 are capped at 10% separately of the total cost of ownership (TCO) in respect of the penalties mentioned in Appendix-J "Penalties & SLA Terms".
6	Appendix-J PENALTIES & SLA TERMS (Page #65)	8. During the term of the contract, the BIDDER shall ensure that the product(s) is in perfect working order and condition and for this	8. During the term of the contract, the BIDDER shall ensure that the product(s) is in perfect working order and condition and for this

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		<p>purpose will provide the following repairs and maintenance services:</p> <p>a) Free maintenance services during the period of warranty. Professionally qualified personnel who have expertise in the system software supplied by the bidder will provide these services.</p> <p>b) The maximum response time for a maintenance complaint from the site of installation (i.e. time required for Bidder's maintenance engineers to report to the installations after a request call/ fax/ e-mail is made or letter is written) shall not exceed SLA defined in this RFP.</p> <p>c) The BIDDER shall ensure that faults and failures intimated by Bank as above are set right within SLA defined in this RFP, of being informed of the same.</p> <p>d) The BIDDER shall ensure that the full configuration of the product(s) is available to the BANK in proper working condition with</p>	<p>purpose will provide the following repairs and maintenance services:</p> <p>a) Clause deleted.</p> <p>b) The maximum response time for a maintenance complaint from the site of installation (i.e. time required for Bidder's maintenance engineers to report to the installations after a request call/ fax/ e-mail is made or letter is written) shall not exceed SLA defined in this RFP.</p> <p>c) The BIDDER shall ensure that faults and failures intimated by Bank as above are set right within SLA defined in this RFP, of being informed of the same.</p> <p>d) The BIDDER shall ensure that the full configuration of the product(s) is available to the BANK in proper working condition with the SLA defined in this RFP.</p> <p>e) Preventive maintenance: the BIDDER shall arrange to conduct Preventive Maintenance (including but not limited to inspection, testing, and</p>

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		<p>the SLA defined in this RFP.</p> <p>e) Preventive maintenance: the BIDDER shall arrange to conduct Preventive Maintenance (including but not limited to inspection, testing, and satisfactory execution of all diagnostics of the product) by OEM once within the first 15 days of every 6 (six) months during the currency of this agreement on a day and time to be mutually agreed upon. Notwithstanding the foregoing the BIDDER recognizes Bank's operational needs and agrees that Bank shall have the right to require the BIDDER to adjourn preventive maintenance from any scheduled time to a date and time not later than 15 working days thereafter.</p> <p>f) All engineering changes generally adopted hereafter by the BIDDER for product(s) similar to that covered by this AGREEMENT, shall be made to the product(s) at no cost to the Bank.</p>	<p>satisfactory execution of all diagnostics of the product) by OEM once within the first 15 days of every 6 (six) months during the currency of this agreement on a day and time to be mutually agreed upon. Notwithstanding the foregoing the BIDDER recognizes Bank's operational needs and agrees that Bank shall have the right to require the BIDDER to adjourn preventive maintenance from any scheduled time to a date and time not later than 15 working days thereafter.</p> <p>f) All engineering changes generally adopted hereafter by the BIDDER for product(s) similar to that covered by this AGREEMENT, shall be made to the product(s) at no cost to the Bank.</p> <p>g) Qualified maintenance engineers totally familiar with the product(s) shall perform all maintenance service described herein.</p>

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		g) Qualified maintenance engineers totally familiar with the product(s) shall perform all maintenance service described herein.	
7	43.TERMINATION FOR DEFAULT: (Page #30)	vi. In the event of failure of the Service Provider to render the Services or in the event of termination of Agreement or expiry of term or otherwise, without prejudice to any other right, the Bank at its sole discretion may make alternate arrangement for getting the Services contracted with another vendor. In such case, the Bank shall give prior notice to the existing Service Provider. The existing Service Provider shall continue to provide services as per the terms of the Agreement until a 'New Service Provider' completely takes over the work. During the transition phase, the existing Service Provider shall render all reasonable assistance to the new Service Provider within such period prescribed by the Bank, at no extra cost to the Bank, for ensuring smooth switch over and continuity of services, provided where transition services are required by the	vi. In the event of failure of the Service Provider to render the Services or in the event of termination of Agreement or expiry of term or otherwise, without prejudice to any other right, the Bank at its sole discretion may make alternate arrangement for getting the Services contracted with another vendor. In such case, the Bank shall give prior notice to the existing Service Provider. The existing Service Provider shall continue to provide services as per the terms of the Agreement until a 'New Service Provider' completely takes over the work. During the transition phase, the existing Service Provider shall render all reasonable assistance to the new Service Provider within such period prescribed by the Bank, at no extra cost to the Bank, for ensuring smooth switch over and continuity of services, provided where

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		Bank or New Service Provider beyond the term of this Agreement, reasons for which are not attributable to Service Provider, payment shall be made to Service Provider for such additional period on the same rates and payment terms as specified in this Agreement. If existing Service Provider is breach of this obligation, they shall be liable for paying a penalty of 10% of the total Project Cost on demand to the Bank, which may be settled from the payment of invoices or Bank Guarantee for the contracted period or by invocation of Bank Guarantee.	transition services are required by the Bank or New Service Provider beyond the term of this Agreement, reasons for which are not attributable to Service Provider, payment shall be made to Service Provider for such additional period on the same rates and payment terms as specified in this Agreement. If existing Service Provider is breach of this obligation, they shall be liable for paying a penalty of 15% of the total Project Cost on demand to the Bank, which may be settled from the payment of invoices or Bank Guarantee for the contracted period or by invocation of Bank Guarantee.